



Technical Services

Customer Services

SITE SURVEY

A site survey for your data collection system will assure the most feasible design, performance and reliability.

Our technical specialists will conduct a requirements survey at your business location. The specialists will:

- Define with you and your staff the system's planned use.
- Determine the best use of batch vs. RF data collection and communications.
- For RF applications the specialists will:
 - Monitor existing RF signals for interference.
 - Select optimal operating frequency.
 - Determine location for antennas and transceivers.
- Prepare a functional specification detailing the equipment, software and installation layout.
- Review the specification with your staff, making changes when appropriate.

SYSTEM INTEGRATION

Upon completion of the functional requirements specification, our systems engineers will define the hardware, software and custom modifications required to meet the needs of the data collection system.

All of our systems feature an open architecture design that makes it easy to interface with your accounting or manufacturing software via Open Database Connectivity (ODBC) and Object Linking and Embedding (OLE) automation technologies.

We have developed proven interfaces to many popular accounting packages including:

- Peachtree
- QuickBooks
- Platinum
- Great Plains
- MAS 90
- Macola

When customizing our application software is required to satisfy your specific needs, our programmers will integrate the changes, test and document them before system installation.

INSTALLATION & TRAINING

The system components will be either delivered by our staff or drop shipped to the site.

System experts prepare, integrate and test on-site the products/system to ensure customer satisfaction.

With your assistance, ADC will perform the following activities during installation:

- Pre-installation demonstration of final application software.
- Set-up and configuration of equipment.
- Connection of equipment to power source and data network.
- Testing of all hardware and software in accordance with system requirements specification.
- On-site training of key personnel for the specified period of time.

ADC's technical staff is committed to be your partner throughout the system implementation phases.